

REAL ESTATE MANAGEMENT •



• INSURANCE SERVICES

ALEXANDER WOLF & COMPANY, INC.

Providing Service for More Than Forty Years

Please direct all communication
to our Corporate Headquarters

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Dear Residents,

I want to begin this message by wishing you and your families good health and safety as we all navigate through the challenges of the COVID-19/Corona Virus outbreak. All of us at Alexander Wolf & Company are working diligently on your behalf to continue to operate as best we can under the rules set forth by the Governor of New York.

As you are aware, we have been operating with limited staff in our office while all other members of our staff are currently working from home. We will continue functioning in this fashion until we are notified by officials that we may resume normal staff operations.

We know that many of you will be dealing with your own concerns, just like our office, including working from home, being laid off, being ill, or even worse, losing a loved one. Our hearts go out to you.

It is our position that most of the contractors/service providers that are used at our client properties offer essential services and must respond during this time, such as sanitation removal, snow removal, landscaping (except special projects), cleaning, maintenance, exterminating, etc. We have been in touch with all of the vendors that service our properties and they have assured us that they are making every effort possible to provide uninterrupted services that are scheduled or needed to help assist our clients during these difficult times.

Our commitment to delivering the service levels you are accustomed to is our #1 priority. Our team will continue to be there for you as we transition into a hybrid work environment. We are focused on maintaining our service levels as well as keeping our employees safe during these trying times.

On behalf of all of us at AWC, we wish you and your family, the very best outcome during this health emergency. We value your partnership and loyalty as we collectively work through this together.

Sincerely,

John Wolf, President
Alexander Wolf & Company, Inc.